

Building Capacity of Community-Based Organizations:

Lessons Learned from the Emergency Rental Assistance Program



Today's panelists



Erin Barbee
Chief Strategy Officer
DreamKey Partners



Joe Horiye
Western Region Program VP
LISC



Elizabeth Kneebone
AVP, Community Development
Federal Reserve Bank of San Francisco



Clare Rutz Wallace
Executive Director
South Louisville Community Ministries



Sydney Diavua
AVP, Community Development
Federal Reserve Bank of St. Louis



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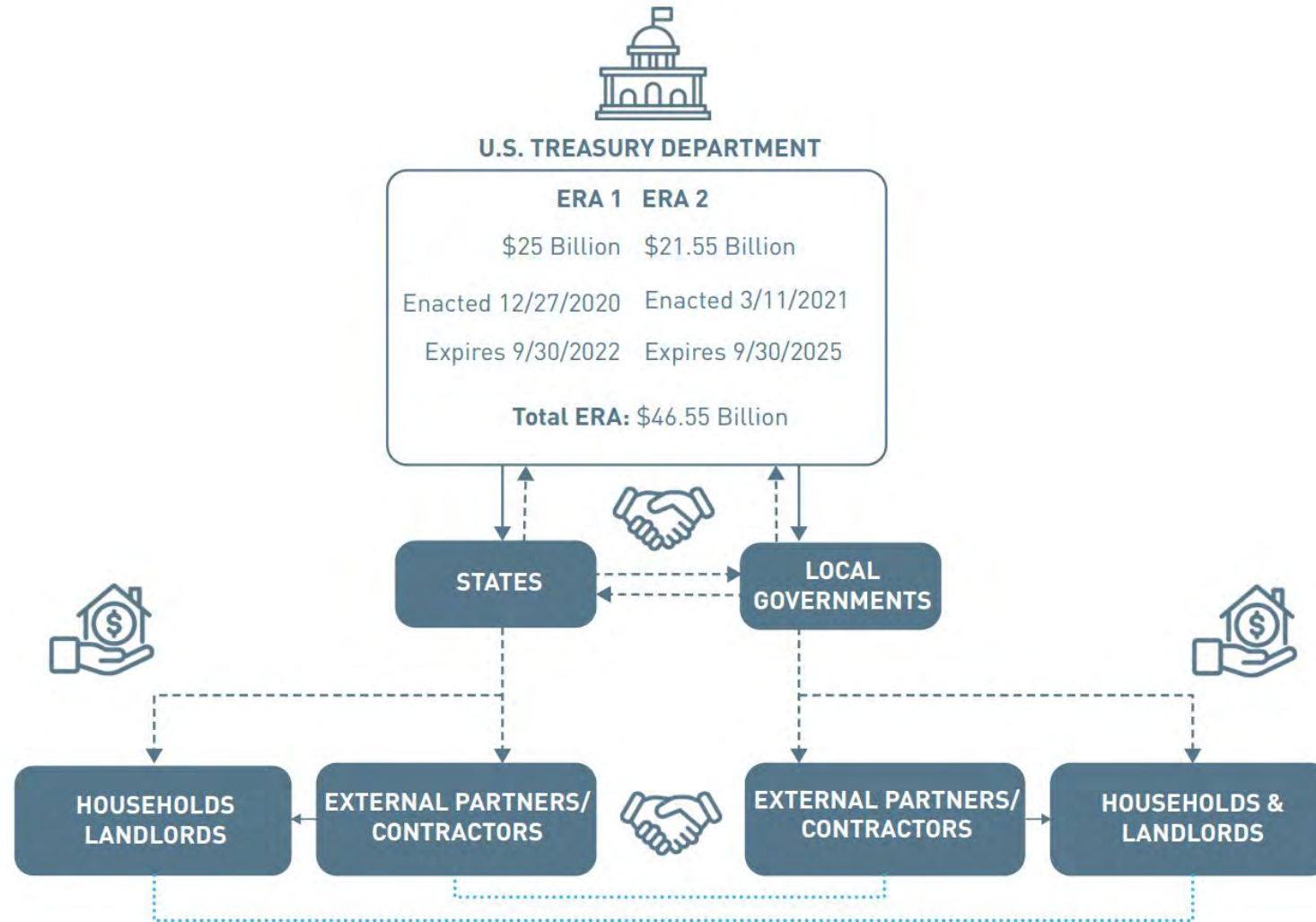
Elizabeth Kneebone

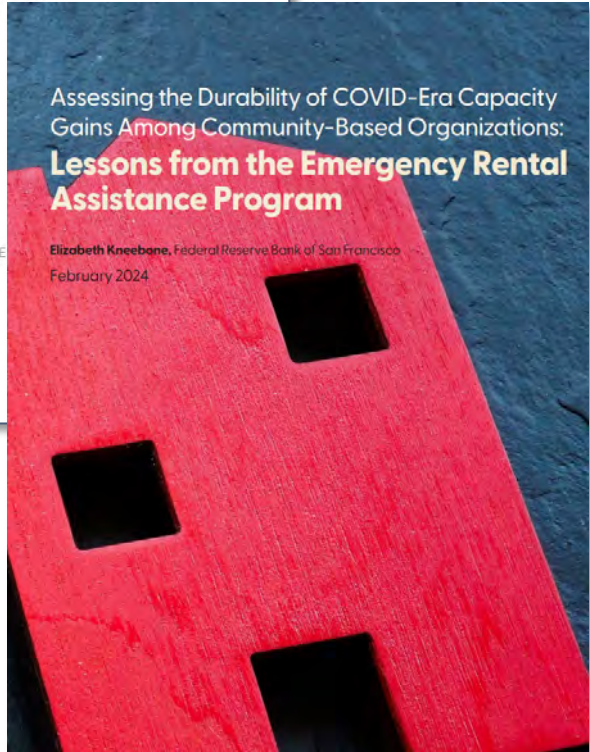
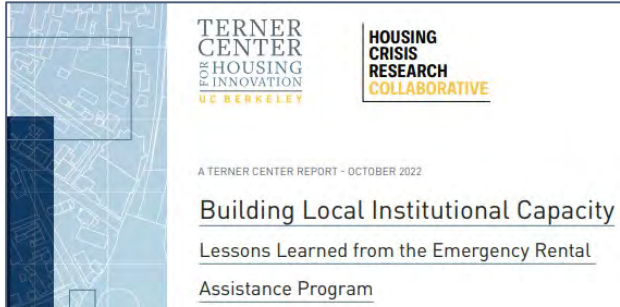
Assistant Vice President - Community Development

Federal Reserve Bank of San Francisco



The Emergency Rental Assistance Program





Research has shown:

- The landscape of local institutional capacity shaped the design and rollout of local ERA programs

- Community-based organizations were able to extend their capacity to administer ERAP in a number of ways, including through:
 - Staffing
 - Partnerships
 - Technology

- Some of those capacity extension are proving more durable than others as ERAP funding winds down



What **lessons** have emerged from the experience of administering ERAP that can inform efforts to **build the capacity** of **community-based organizations** longer term?



Closing remarks and requests

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